

MILITARY HEALTH SYSTEM MHS GENESIS

Information for Kimbrough Ambulatory Care Center Beneficiaries

COMING TO KIMBROUGH MARCH 25, 2023

MHS GENESIS is the new electronic health record for the Military Health System (MHS). It integrates inpatient and outpatient electronic health records across the continuum of care from the point of injury to the military treatment facility. MHS GENESIS is integral in the provision and coordination of safe, quality care. Kimbrough will transition to MHS GENESIS March 25, 2023.

How does this affect your access to health care?

As we transition to the new electronic health record system, our providers and staff will need time to adjust to the new work flows, procedures, and processes. We slowed down our operations to ensure safe patient care is maintained during this transition. Please expect delays.

During this time, you can expect to experience:

- Longer appointment times
- Increased wait times for Pharmacy pick up
- Reduced appointment availability
- Increased wait times for Lab & Radiology results

How will MHS GENESIS improve your overall experience?

MHS GENESIS allows you to securely access your electronic health records 24/7 and exchange messages with your military health care team when and where it's convenient for your schedule. It provides more efficient management of chronic, complex, and time-sensitive health conditions; provides automated, real-time clinical decision support for health care teams; and increases patient engagement capabilities that allow patients to communicate directly with providers.

How do I access the MHS GENESIS Patient Portal?

To access the MHS GENESIS Patient Portal, visit <https://patientportal.mhsgenesis.health.mil> or scan the QR code.



What can I do within the MHS GENESIS Patient Portal?



- Manage primary care medical and dental appointments
- Review clinical notes, referrals, and lab and test results
- Request prescription renewals
- Exchange secure messages with your health care team
- Monitor health information and view your portal profile
- Complete a pre-visit, dental health history questionnaire online
- Look up high-quality, provider-approved health information related to health issues, lab results, and medications

Patient Support Numbers

- Appt. line: 301-677-8800
- Patient Advocate: 301-677-8836
- Nurse Advice Line: 800-874-2273



For more information, visit health.mil/MHSGENESIS